



**PRESS RELEASE**  
**7<sup>th</sup> August 2009**

**TOTAL ACCIDENT MANAGEMENT TAKES ON TWO NEW STAFF IN BRISTOL**

- **Accident Management specialists Total create two new jobs in Bristol**
- **Lois Miller joins as Account Manager and Dominic Anderson-Gordon takes on Business Development Manager role**

Total Accident Management, the fleet repair subsidiary of Helphire Group plc, has appointed two new members of staff to handle its growing customer portfolio.

Dominic Anderson-Gordon has been taken on as Business Development Manager and is joined by fellow newcomer, Account Manager Lois Miller.

The pair will chiefly be responsible for maintaining existing customer accounts and attracting new business to Total Accident Management.

Father-to-be Dominic - who is expecting his third child in September – arrives at Total after seven years with Norwich Union, where he worked his way up through the ranks into a Bonus Account Executive role in the Commercial department.

Dominic will be responsible for overseeing and developing Total's existing customer accounts and identifying new business opportunities.

Meanwhile, Lois Miller brings previous experience of working in the insurance industry for Velo and Aon in the 90s to her new role.

"It's a pure account management position; looking after and retaining existing clients and improving our relationship with them," said Lois.

"It's an exciting opportunity for me and I felt that my experience demonstrated that I had plenty to offer."

Lois will be managing a variety of accounts for customers running mixed fleets (cars, commercial vehicles and HGVs) of up to 3,000 vehicles.

Penny Stoolman, Managing Director of Total Accident Management, said: "These are exciting times for us and our business needs the right people to manage our customers."

“With their blend of experience and enthusiasm, Lois and Dominic are two fantastic additions to the Total team and their skills will make an important contribution to our future success.”

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Business Development Manager Dominic Anderson-Gordon and Account Manager Lois Miller join the Total Accident Management team.

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**Editor’s notes:**

**Accident Management by Design**

Total Accident Management Limited is the Repair and Claims management subsidiary of Helphire Group plc. Total specialises in Motor Claims services and provides claims and repair handling to the fleet and insurance accident management sectors.

Founded in 2002, Total is one of the Helphire Group’s five specialist operating companies, providing fleet accident management solutions to over 100,000 fleet vehicles (mixed portfolio of cars through to vans and HGVs), handling in excess of 20,000 claims and 16,000 repairs annually.

[www.totalaccman.co.uk](http://www.totalaccman.co.uk)

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